

# ***PATIENT SAFE PRACTICES AND PROTOCOLS AT THE DENTAL OFFICE***

## **1) ARRIVAL TO OFFICE AND MOBILE CHECK-IN**

- **Call our office** to let us know you have arrived at 425-822-0505.
- **Wait in your car** until we are ready to bring you in.
- **We will call you** on your phone to let you know we are ready to receive you inside.
- **Mask:** we ask you to wear a mask into the office and keep it on until instructed to remove it.
- **Staff will meet you** at the door and open the door for you.

## **2) INITIAL PREPARATION**

- **Temperature:** we will take your temperature with a touchless Infrared thermometer.
- **Covid-19 Symptoms:** we will ask screening questions to ensure there are no signs of illness.
- **Hand sanitizing:** use hand sanitizer before entering the operatory.

## **3) ESCORT TO TREATMENT ROOM**

- **Oral rinse:** use a special rinse before your procedure.

## **4) DEPARTURE**

- **Mask:** return your mask to your face before leaving the operatory.
- **Escort:** a staff member will escort you back to the front desk.
- **Feedback:** Let us know if you have felt safe and secure during your appointment.

## **5) MISCELLANEOUS**

- **Bathroom:** use the bathroom only if absolutely necessary.
- **Touching surfaces:** avoid touching any surfaces in the office.
- **Touching face:** do your best to avoid touching your face, eyes, or nose